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## RSLinx DDE/OPC Active Topics Display Flashing - Status ERR \$1.HMI Data Not Updating - "No ACK" Errors In Communications Event Log

### Question

RSLinx DDE/OPC Active Topics Display Flashing - **Status ERR \$1**

### Answer

```
<?xml version="1.0" encoding="iso-8859-1"?>
```

Problem: HMI data not updating - "No ACK" errors in Communications Event Log

Cause: Requesting too much information too fast from the processor

Verify: Verify that one or all of the following are occurring:

- 1) Data Monitor showing yellow ERROR intermittently
- 2) DDE/OPC active topic list flashing - **status err \$1**
- 3) Getting "No ACK" in communication event log

Cure: Reduce 'Limit Maximum Packets' from default of 20

Prevention:

Catalog Number:

DocFullNum: P131648617

Revision:

Fixed in Revision:

Package:

Module:

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